

# RETURNS FORM

*just in case you don't love it as much as we do!*



**Little Bird Boutique,  
3 Princes Avenue, Hull, HU5 3RX  
Tel: 01482 493 227  
www.little-bird-boutique.co.uk**

Order Number ..... Order Date .....  
Name ..... Address .....  
Contact No. .... Contact Email Address .....

Please read our Returns policy for further details. Any queries please send to [returns@little-bird-boutique.co.uk](mailto:returns@little-bird-boutique.co.uk)

Please complete the table below and return your items within 14 days of delivery.

PLEASE CIRCLE	QUANTITY	PRODUCT CODE	ITEM DESCRIPTION	REPLACEMENT SIZE	REPLACEMENT COLOUR	REASON CODE	REASON FOR REFUND OR EXCHANGE CODE
exchange/refund							<b>1 Unwanted</b> <b>2 Wrong size/colour</b> <b>3 Faulty</b> <small>All faulty items must be returned unworn and unused with all labels and tags still attached and in the original packaging. We cannot accept damages to dresses already worn.</small>
exchange/refund							
exchange/refund							
exchange/refund							
exchange/refund							
exchange/refund							
<b>ADDITIONAL INFORMATION</b> .....							
.....							
.....							

## HOW TO RETURN

- Please complete all areas of this form, any uncompleted sections or wrong information may result in delay or non refund of your item
- If you need to add any extra information please use the box provided
- Please clearly label your parcel with the returns address (see right)
- Please take your parcel to your local post office and use the 'Signed for Delivery' option, (we cannot accept loss or damage to any parcels NOT sent via signed delivery. This is the safest and best method ensuring we receive your parcel)
- Please retain proof of postage until you receive a full refund.

## RETURN ADDRESS

**Little Bird Boutique, 3 Princes Avenue, Hull, HU5 3RX**  
**Tel: 01482 493227 Email: [returns@little-bird-boutique.co.uk](mailto:returns@little-bird-boutique.co.uk)**  
**[www.little-bird-boutique.co.uk](http://www.little-bird-boutique.co.uk)** (Shop hours Tuesday - Saturday 10am-5pm)

Please ensure you return your unused goods, as sold. This includes original packaging, tags and labels, within 14 days of order date. We will process your return and determine if you are eligible to receive a full refund as soon as possible and in any case within 30 days on which you gave us notice of cancellation. If we determine a full refund, we will refund the price of the product in full but are unable to cover any delivery charges. If we believe you are not eligible for a full refund we will contact you using the contact details provided. (Perishable items, personalised items, sale / discounted items and earrings are not eligible for refund.)